DESTINATION STEWARDSHIP SUPPORT SERVICES UPDATE

KILOHANA

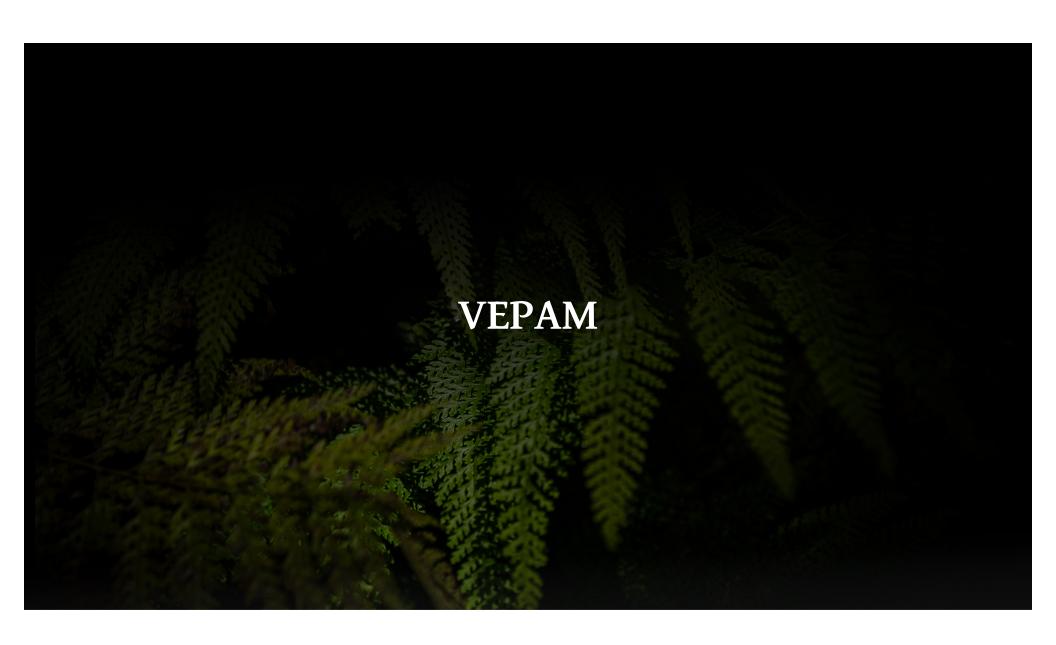


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- Visitor Education Post Arrival Marketing (VEPAM)
- Foundational Technical Assistance (FTA) + Community Tourism Collaboratives (CTC)
- 'Umeke
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VEPAM: CTC

- TA + CTC Hoike inspiration
- 'Āina Ho'ola Initiative will be featured in a future Travel 808 episode
- Utilize content gathered from the TA and CTC programs for future VEPAM
- Similar integration with 'Umeke events

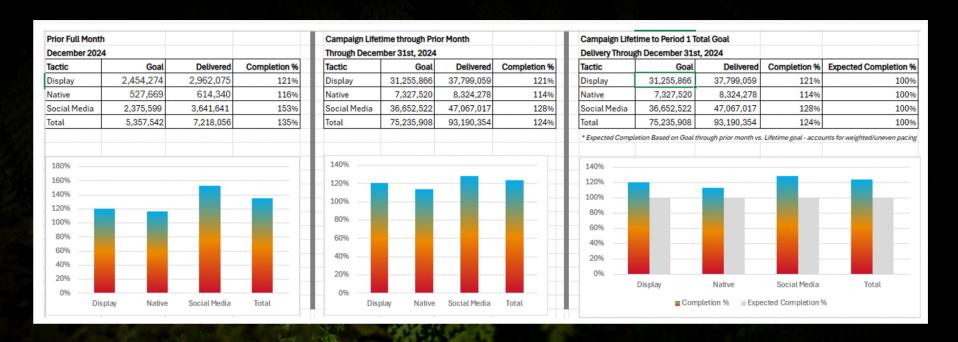




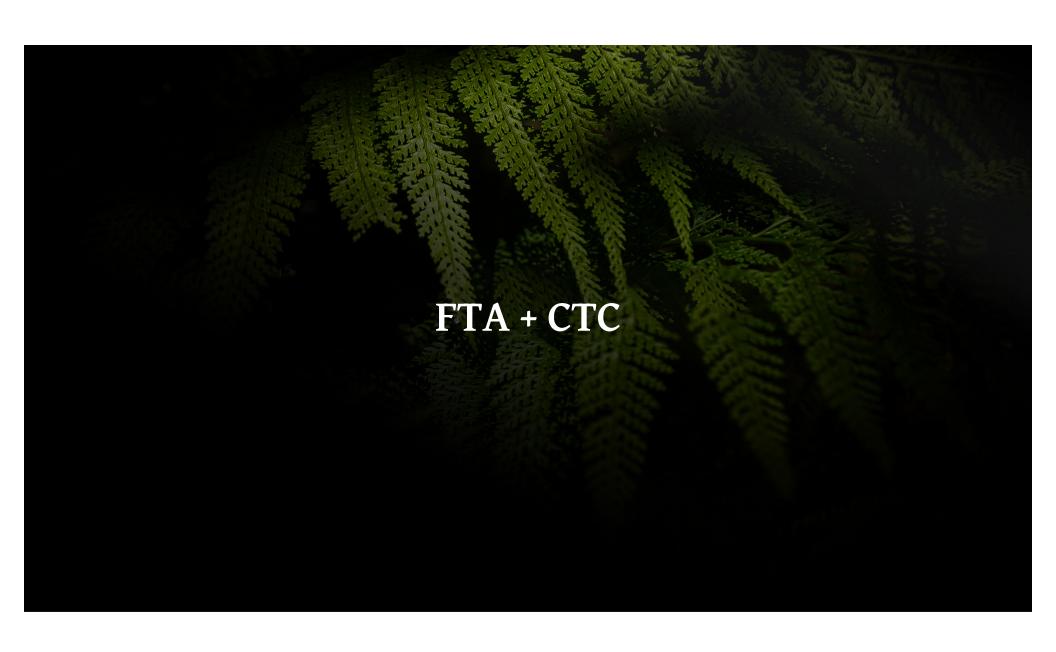




VEPAM KPI Thermometer



https://nexstardigital.tapclicks.com/client/dist/#/dash/1752



Community Tourism Collaborative

- TA + CTC cohort members featured on HI Now Daily
- Professional photoshoots ongoing with cohort members
- Qurator onboarding for cohort members



Anelakai Adventures, sets the example for sustainable and regenerative ocean tourism experiences. HI Now learns how Anelakai Adventures leads in sustainable tourism with paddle-powered tours, inclusivity, cultural focus, and calls for DOE collaboration.





Amount Received/Billed for FTA + CTC











'UMEKE 2025-2026 - Key Dates

February 10th

Application Release

February 11th - 26th

Community Info Sessions

April 1st

Application Deadline

Anticipated Award Announcement - June 5th*

*pending funding availability







'UMEKE 2025-2026 - Community Information Sessions

February 11th 10am - 11:30am Virtual February 12th 2pm - 3:30pm Oʻahu Kilohana Office February 13th 10am - 11:30am Lānaʻi Lānaʻi Youth Center

February 18th 3pm - 4:30pm Kauaʻi Līhuʻe Civic Center

February 19th 2pm - 3:30pm Hawaiʻi Island (Kona) West HI Civic Center February 20th 2pm - 3:30pm Hawaiʻi Island (Hilo) DHHL

February 21st 5pm - 6:30pm Molokaʻi Mitchel Pauole Center*

February 24th 5pm - 6:30 pm Maui Kākoʻo Maui*

February 26th 5pm - 6:30 pm Virtual

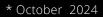
*pending confirmation

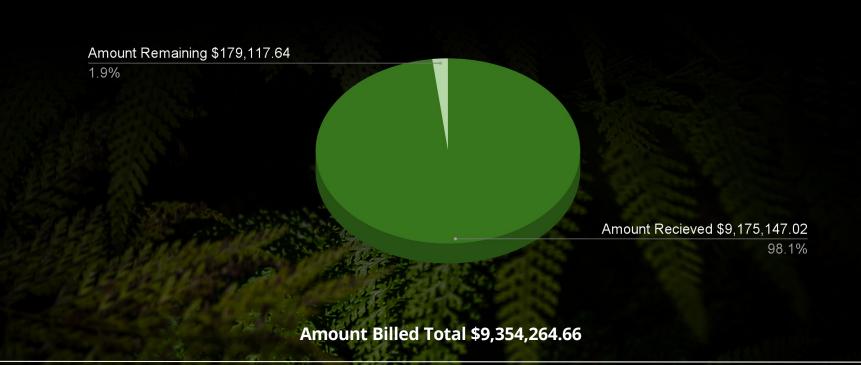






Amount Received/Billed 'Umeke











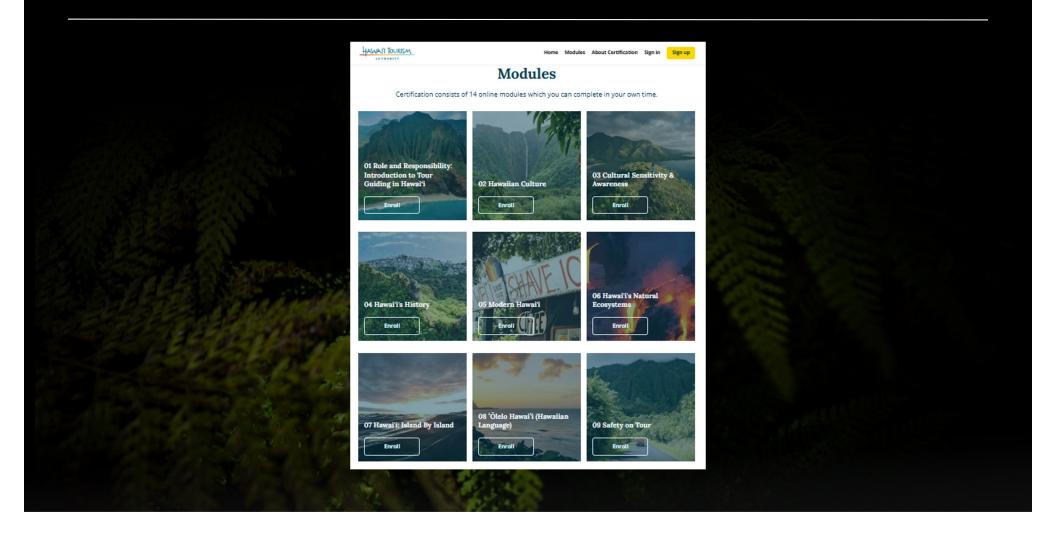
Tour Guide Certification

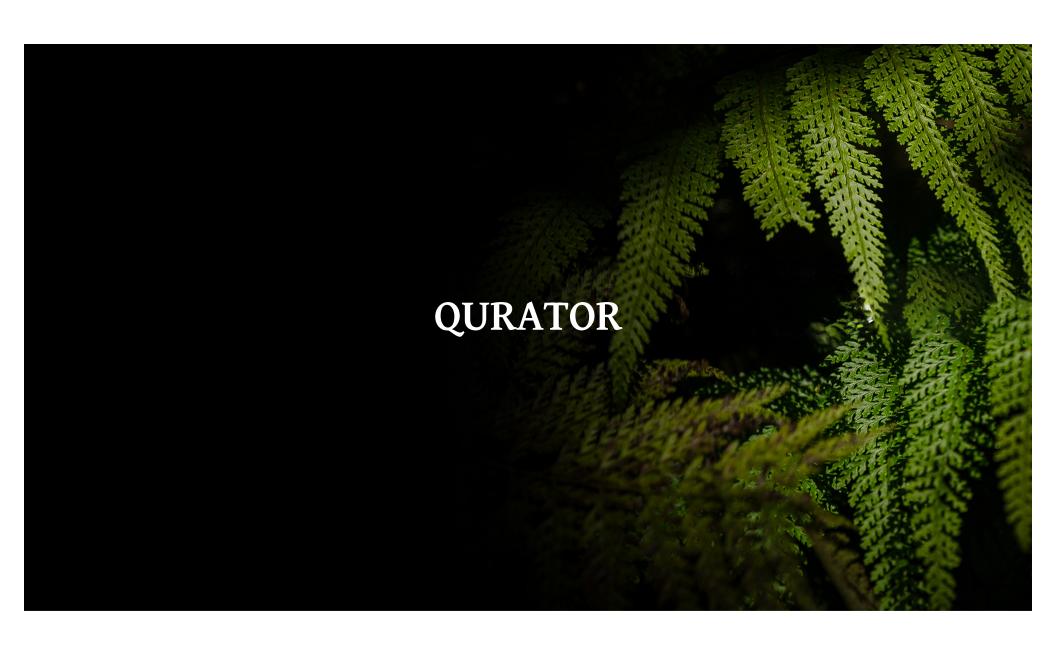


Status Update

- Initial course content draft completed
- 22 community stakeholders engaged in curriculum development
- 20+ stakeholders to review and give feedback on curriculum

Tour Guide Certification







192

Organizations Registered

69

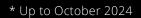
Organizations Certified

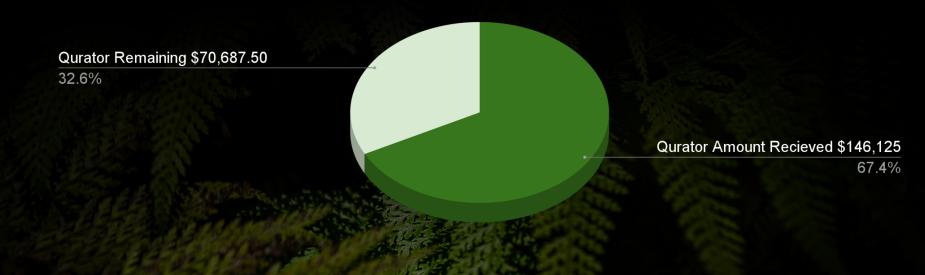
48

Organizations live on Qurator's website

- Organizations that participated in the Community Tourism Collaborative will join Qurator
- Qurator certified businesses will soon be integrated into the Go Hawai'i website
- Targeted outreach ongoing to get more businesses Qurator certified

Amount Received/Billed Qurator





Amount Billed Total \$216,812.50





